

To whom it may concern

28<sup>th</sup> March 2021

**Professional and Character Reference for Dr. Jacqueline Carey Stone**

I am a Senior Captain for Emirates Airline. I have been employed by Emirates for 25 years and during that time have been responsible in many areas including Fleet Operations, Training and Examining.

I first met Dr. Stone in 1999, when she was working at Emirates as a Company Aero Medical Examiner. She had referred me for a routine kidney ultrasound. The irregular ultrasound revealed anomalies, that after much investigations, conducted under the guidance of Dr. Stone, can be briefly summarized as follows: Portal Vein Thrombosis and resulting Cavernous Portal Vein Transformation; Splenomegaly, Low Platelet count, Factor V Leiden with low Protein S and C, Mild Esophageal Varices. All had been previously undetected but I now faced a loss of my flying license and with it my hard won profession. I was married and had three small children. The loss would have been devastating on many levels.

Dr. Stone, however, was not prepared to give up. She supervised and arranged multiple consultations with the most qualified professionals in the world at the same time managing all my anxieties as the initial prognosis was potential radical surgery and death. The process took many hundreds of hours of her own personal time, outside the company hours. It required her conduct further study to become fully conversant in many complex medical fields. It required liaison with the Civil Aviation Department and the organization of medical boards. That list is not exhaustive.

The result of all this was I managed to keep my professional flying license, become a Captain, then in time a Training Captain and Examiner. No major surgery was required and for the past 22 years I have had regular checkups to monitor my condition which is entirely stable. During this time I have managed to educate my children through university to employment, purchase a home and provide for my retirement and an elderly mother. None of this would have been possible without the knowledge, tenacity and dedication of Dr. Stone.

That is my story. I had never previously, and have never since, heard of any doctor making that level of commitment to any patient. Her conduct and actions saved my life and my job. They had a direct and profound impact on my immediate family and their futures.

Furthermore, and more revealing of character, are the motivations. Dr. Stone was motivated by patient care, caution to prevent harm, love of medical challenge. There were no altruistic ambitions. She was not paid for her personal time liaising out of hours, studying clotting cascades or preparing material for medical boards. Her rewards were simply in the practice of good medicine. A salutation to the Hippocratic oath so often diluted by the pressures of corporate demands or Big Pharma. Her desire to explore the why and how of complex conditions led to treatments and management far less radical than originally proposed. The cost benefit to the company was realized in the many subsequent years that I have flown thousands of hours in their service.

Medicine need leaders like Dr. Stone to advance and progress. The exploration of medical alternatives is the only way progress can be made against the crisis the world is facing. None of us know how this epidemic will unfold and what other disasters we may face. I would urge every avenue be explored by those of high moral integrity, strong motivation and extensive knowledge. Dr. Stone is imbued with those characteristics in abundance. Politics and Big Pharma should not be our only hope. The lives of all of us may depend on it.

Captain Karl Howard  
Emirates Airline



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Dubai, United Arab Emirates